

#### 2024 ASIS&T Webinar June 13, 2024

"On the Duality of Metadata: Potential Uses and Abuses of Provenance Information (DCMI)"

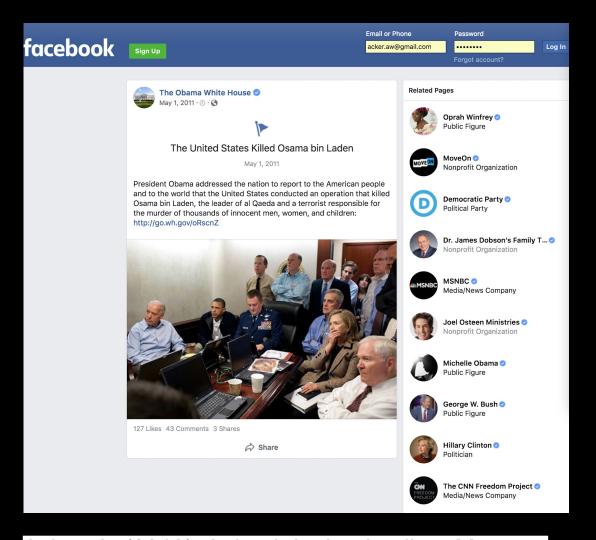
Presenter: Amelia Acker

webinars@asist.org



## Background

- Creating data together
- Mobile phones, apps, social media platforms
- Platformization of digital cultural memory
- Critical Data Studies perspectives on metadata
- Method for "reading" metadata



Acker, A. (2019). A death in the timeline: Memory and metadata in social platforms. *Journal of Critical Library and Information Studies*, 2(2).

#### What is this talk about

- What is metadata?
- What is social media metadata? Metadata manipulation?
- What does it mean to study metadata?

- the generation, access and enclosure of platform metadata are epistemic marks of data cultures
- how does metadata connect to the "platformization" of digital cultural memory
- Some future directions in provenance information and AI

## Some considerations, caveats

Surfacing priors from critical information studies, archival science, and scientific data management research.

Sharing techniques of media manipulation and disinformation campaigns has consequences.

### Defining metadata

- "data about data"
- Data is potential information, prefix 'meta' means something beyond what is given
- Naming, ordering, identifying data with intention
- More complex systems, higher rates of abstraction and hiddenness ("seamlessness")
- Contemporary metadata applications typically concern reconciling multiple ontologies or migrating legacy systems
- The stakes of naming data are high

#### Metadata as product, metadata as process

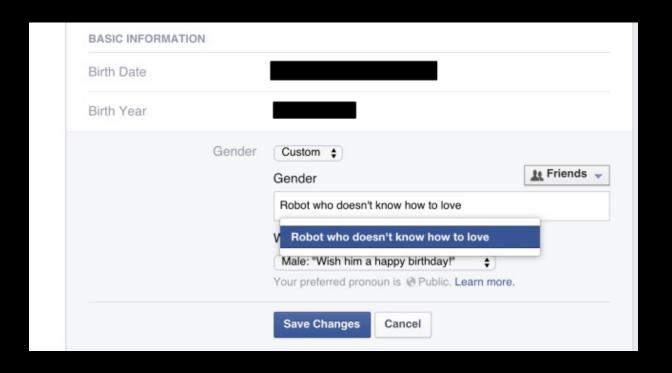
• Metadata can be an outcome or a goal of systems

• Metadata can be fundamental to processes and arrangements

• Metadata coordinates stakeholders, ensures evidence and accountability

## The social life of metadata in platforms

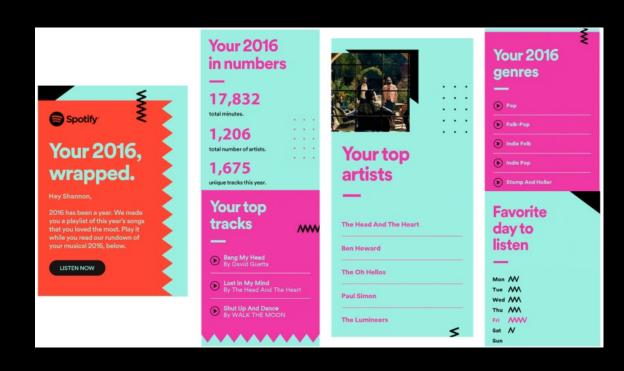
- Increasingly we build subjective identity through metadata encounters
- by advancing a particular worldview, all subject taxonomies (metadata) are inherently political
- Hidden histories of metadata are about control
- Most categories from everyday life are fuzzy and not objective



2015 FB changed gender selection from dropdown lists, tags, to open text fields

## Metadata are Corporate Business Strategies

- Increasingly, metadata are essential features to corporate strategies and competitive advantage
- Typically involve collecting personal information for personalization and ad targeting
- Metadata development is increasingly enclosed and not open standards processes



Spotify Wrapped in 2016

Iliadis, A., & Acker, A. (2022). The seer and the seen: Surveying Palantir's surveillance platform. *The Information Society*, *38*(5), 334-363. Iliadis, A., & Acker, A. (2024). The Palantir Files: public interest archives for platform accountability. *Information, Communication & Society*, 1–23. https://doi.org/10.1080/1369118X.2024.2352624

{Media manipulation} occurs when metadata are gamed, exploited, break, or drift in platforms

## Why metadata for disinformation studies?

#### **Opportunities**

- A way to study virality, spread, audiences, engagement *across* platforms
- A way of reading cross-walking phenomena "hopscotching" or "platform filtering"
- A way of anticipating how (new) platform features will be gamed, capitalized upon, networked, possibly governed
- Increasing public data literacy

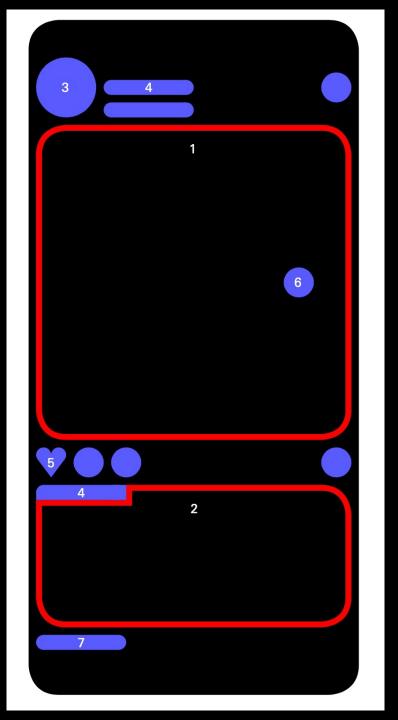
#### **Challenges**

- Increasingly seen as private data
- Opacity from state/corporate secrecy, technical challenges amd resource constraints, or ML at scale
- Accessibility of Provenance information
- Platform lifecycle updates, less access for researchers
- metadata is mundane

#### Data craft

practices that create, rely, or even play with the proliferation of data on social media by engaging with new computational and algorithmic mechanisms of organization and classification.

the craftwork of metadata manipulation





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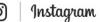














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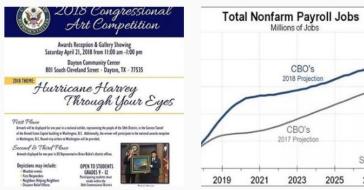
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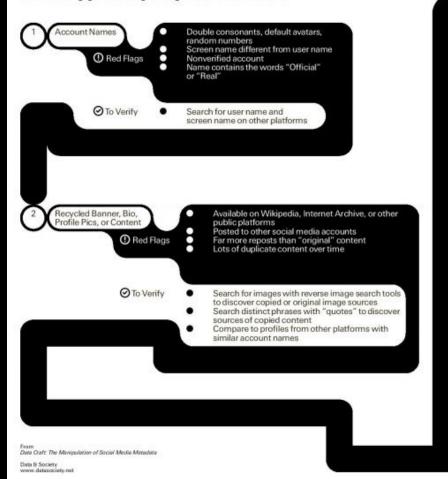


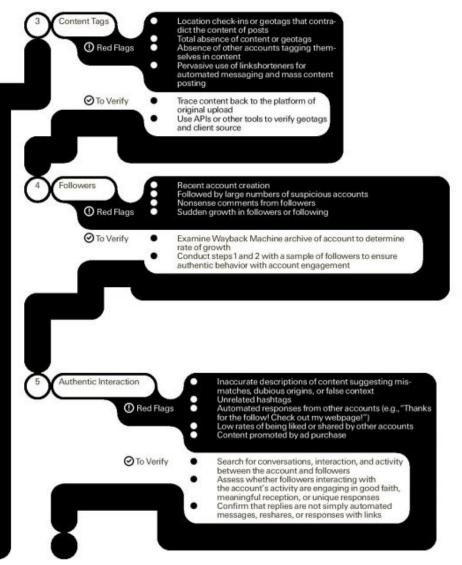




#### Reading Metadata

The chart captures a step by step process for reading metadata from social media content. The goal for each step is to evaluate different types of "red flags"—characteristics which can, when taken together, indicate likely manipulation and coordinated inauthentic behavior. None of these red flags can be interpreted as concrete evidence on their own. However, when taken together all of the following metadata categories—including interaction between other accounts—allows readers, researchers, and users to see the traces of manipulative data craft. By examining the interaction between accounts and their followers, steps 4 and 5 allow readers to locate evidence of manipulation and disinformation resulting from coordinated engagement strategies that generate inauthentic behavior.

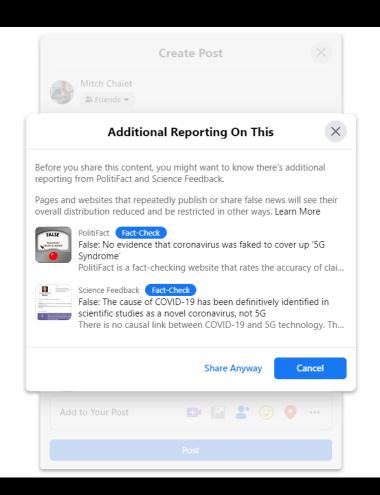


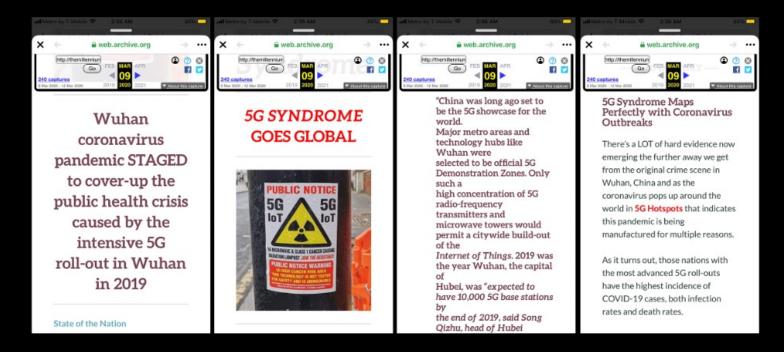


manipulating platforms with the weaponization of web archives



Acker, A., & Chaiet, M. (2020). The weaponization of web archives: Data craft and COVID-19 publics. *Harvard Kennedy School Misinformation Review*, 1(3).





	Original URL	Archived URL
Facebook Reactions (Likes+)	7,606	16,583
Facebook Comments	6,050	14,318
Facebook Shares	5,770	10,113
Facebook Interactions (Total)	19,426	41,014

The Millennium report URL factcheck // mimicking legitimacy to platforms

- IA and Wayback now include yellow context banners for fact checked URLs
- Labeling effects of fact checkers
- "safe" URLs for users

#### **Internet Archive Blogs**

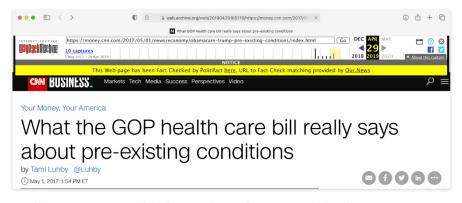
Blog Announcements archive.org About Events Developers Donate

#### **Fact Checks and Context for Wayback Machine Pages**

Posted on October 30, 2020 by Mark Graham

Fact checking organizations and origin websites sometimes have information about pages archived in the Wayback Machine. The Internet Archive has started to surface some of these annotations for Wayback Machine users. We are attempting to preserve our digital history but recognize the issues around providing access to false and misleading information coming from different sources. By providing convenient links to contextual information we hope that our patrons will better understand what they are reading in the Wayback Machine.

As an example, Politifact has investigated a claim included in a webpage that we <u>archived</u>. <u>Our.news</u> has matched this URL to <u>the Politifact review</u> which allowed us to provide a yellow context banner for Wayback Machine patrons.



In a different case, we surfaced the discovery that <u>a webpage</u> is part of a disinformation campaign according to the researchers at <u>Graphika</u> and link to their research <u>report</u>.

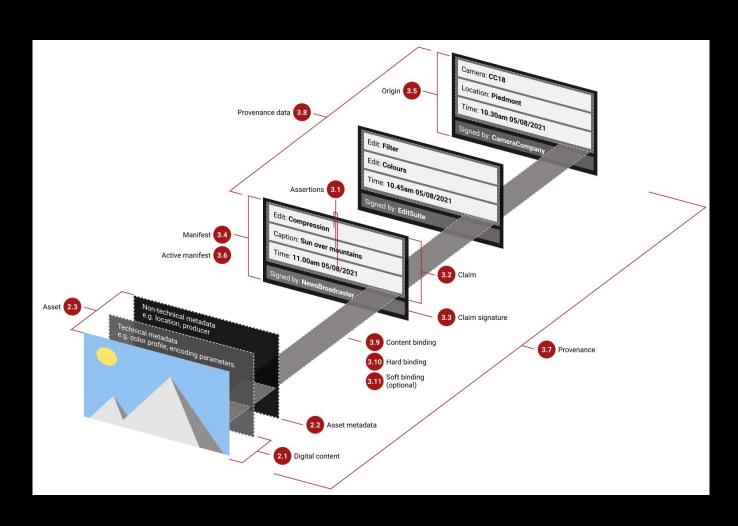
## AI Disinformation campaigns

- Last week Microsoft Threat Analysis Center reported on Russian influence operations, the ramping up of disinformation campaigns focused on Paris Olympics
- Images, videos, and digitally generated content from bot accounts across platforms
- Assessing digitally generated and artificially spread
- Taken down, moderated, fact checked – {missing data}



## futures: provenance research

- AI Elections Accord: mitigating risks of deceptive AI content with robust provenance methods
- Coalition for Content Provenance and Authenticity C2PA industry standard for certifying digital media
- US CHIPS Act Machine actionable data management
- NSF Cyberinfrastructure for Public Access and Open Science DCL to catalyze RDM for AI computing utilities
- Scientific Data Reuse ("from creators to reusers" by Borgman and Groth; Pasquetto et al.





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